

# Applicant Declaration (please use CAPITAL LETTERS; all sections must be completed in full)

Title  Given Names   
Surname  Date of Birth   
House No.  House Name   
Street   
Town/City   
County  Postcode   
Home Tel.  Mobile   
E-mail address   
Previous Card Number (if available)

**ATTACH  
PHOTO  
HERE**

I acknowledge that providing false information is a criminal offence (Fraud Act 2006). I understand CitizenCard will not issue a card unless all requirements for card issue have been met (full T&Cs at [citizencc.com/terms-and-conditions](https://citizencc.com/terms-and-conditions)).

I understand that payment covers the cost of processing this application. I am not buying the card, which remains the property of CitizenCard Limited and that the card may not be lent to, or used by, anyone other than myself.

Gender:

Male  Female  Other

(If the photo from your previous card is over 3 years old) I enclose 1 recent, colour photo of myself (45x35mm).

I consent to receiving messages from CitizenCard e.g. regarding replacement cards, market research and card offers:

by email

including discount offers

by SMS

by post

**Applicant Signature:**

## Type of Card

### Card Type:

CitizenCard

Yoti CitizenCard

### Age Band:

Under 16

16-17

18+

If you require an age band that you aren't yet in (e.g. 17 years old but want an 18+ card) we cannot send your card out until the day before your birthday unless your birthday falls on a Sunday or Bank Holiday. Please allow plenty of time for your application to be processed so your card is verified by the time it reaches the day before your birthday.

## Previous Name (only complete if you have legally changed your name since your previous card)

### This is the name as it appears on your previous card

Title  Given Names

Surname

If you have legally changed your name since your previous card was issued, you **MUST** provide proof of this by enclosing a photocopy of one of the following documents along with this application:

**PLEASE DO NOT SEND US ANY ORIGINAL DOCUMENTS**

Change of Name Deed(s) (Deed Poll)

Marriage Certificate(s)

Court Order(s)

Gender Recognition Certificate

## Payment and Parental Consent (if applicant is under 16)

### POSTAL ORDERS payable to CitizenCard

#### DO NOT SEND CASH OR CHEQUE

Cardholder name as it appears on card

Card Expiry Date

Amount (£)

Card Number

### STANDARD APPLICATION:

I enclose standard payment of **£14**   
21 days processing after receipt of application, subject to verification.

### URGENT APPLICATION:

I enclose urgent payment of **£29**   
1-2 working days processing after receipt of application, subject to verification.

**Cardholder Signature:**

**REQUIRED IF APPLICANT IS UNDER 16:** I consent to this application for a CitizenCard.

Name

Mother

Father

Guardian

**Parent/Guardian Signature:**

**REMEMBER THE FRAUD ACT 2006:**  
"Providing false information is a criminal offence"

## Replacement Criteria:

You can apply for a replacement card if:

- You have been issued with a CitizenCard or Yoti CitizenCard previously
- Your previous card was issued **after October 2009** (we do not hold records before that date)
- You have lost your card or it was stolen
- Your card is too damaged to continue using
- Your appearance has changed since your previous card was issued
- You have legally changed your name since your previous card was issued
- Your age no longer reflects the age band on your card
- The design of your card is outdated
- Your card has expired

## If you have legally changed name:

If you have legally changed your name since your previous card was issued, you will have to provide a photocopy of one of the following documents:

- Change of Name Deed(s) (Deed Poll)
- Marriage Certificate(s)
- Court Order(s)
- Gender Recognition Certificate

### Please note:

- If you have changed your name more than once since your last card was issued, you will need to provide photocopies of each name change document.
- If your change of name document contains more than one page, please make sure to include photocopies of every page.

## Payment, Parental Consent & Photo Guidelines

- **Standard applications** cost £14.00 - 21 days processing\* - card sent by 2nd class post.
- **Urgent applications** cost £29.00 - 1-2 working days processing\* - card sent by next day delivery.  
\*(subject to verification checks)

• Payment can be made by card or by enclosing a Postal Order made out to 'CitizenCard'. **Please DO NOT enclose cash or cheques.**

• We recommend you send your application via *recorded delivery*.

• **Please Note: Payment is made for our Application Processing and Validation Service.** If you complete the Application process successfully we will issue you with a CitizenCard, subject to conditions of use, which remains at all times Our legal property. If an application fails, payments will not be refunded.

• If the applicant is under 16, a parent/guardian must consent to the application and fill out the Consent area at the bottom of the form overleaf.

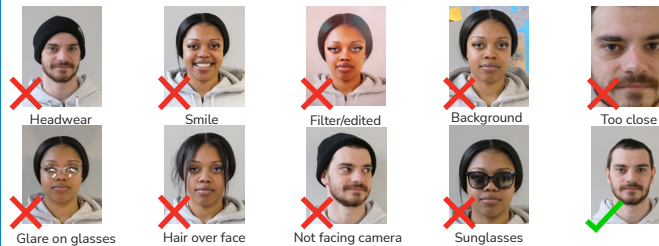
• If you have not been issued with a CitizenCard previously or your last card was issued before Oct 2009, you will be contacted and may be asked to make a small further payment to continue with your application.

• If your application is successful and you are issued a card, you will have access to SimpleSavings, our online discount platform, where you can save money on everyday essentials with your favourite big brands.

Visit [citizencard.com/discounts](https://citizencard.com/discounts) to find out more.

**For more information/help please visit [citizencard.com](https://citizencard.com)**

**Photo Guidelines:** for full photo guidelines visit [citizencard.com/photo-guidance](https://citizencard.com/photo-guidance)



Post your completed application by recorded delivery to:

**CitizenCard Ltd.**

**7 Prescott Place  
LONDON  
SW4 6BS**

The CitizenCard Scheme is operated by CitizenCard Ltd  
a non profit company limited by guarantee in England &  
Wales N° 366-99-49 Registered Address:  
7 Prescott Place London SW4 6BS

# CITIZENCARD

## REPLACEMENT APPLICATION FORM



Get access to great deals & discounts on big brands with: **Simple Savings**