

# Applicant Declaration (please use CAPITAL LETTERS; all sections must be completed in full)

Title | Given Names |  
Surname | Date of Birth |  
House No. | House Name |  
Street |  
Town/City |  
County | Postcode |  
Home Tel. | Mobile |  
E-mail address |  
Previous Card Number (if available) |

**ATTACH  
PHOTO  
HERE**

I acknowledge that providing false information is a criminal offence (Fraud Act 2006). I understand CitizenCard will not issue a card unless all requirements for card issue have been met (full T&Cs at [citizencard.com/terms-and-conditions](http://citizencard.com/terms-and-conditions)).

I understand that payment covers the cost of processing this application. I am not buying the card, which remains the property of CitizenCard Limited and that the card may not be lent to, or used by, anyone other than myself.

(If the photo from your previous card is over 3 years old) I enclose 1 recent, colour photo of myself (45x35mm).

I consent to be contacted about replacement cards, service updates, market research, discount offers and other initiatives via:

Post

SMS

Email Preferences:

Service updates & feedback requests

Discount offers

**Gender:**

Male  Female  Other

Applicant Signature:

## Type of Card

### Card Type:

CitizenCard

Yoti CitizenCard

### Age Band:

Under 13

13-15

16-17

18+

If you require an age band that you aren't yet in (e.g. 17 years old but want an 18+ card) we cannot send your card out until the day before your birthday unless your birthday falls on a Sunday or Bank Holiday. Please allow plenty of time for your application to be processed so your card is verified by the time it reaches the day before your birthday.

## Previous Name (only complete if you have legally changed your name since your previous card)

### This is the name as it appears on your previous card

Title | Given Names |  
|

Surname |

If you have legally changed your name since your previous card was issued, you **MUST** provide proof of this by enclosing a photocopy of one of the following documents along with this application:

**PLEASE DO NOT SEND US ANY ORIGINAL DOCUMENTS**

Change of Name Deed(s) (Deed Poll)

Marriage Certificate(s)

Court Order(s)

Gender Recognition Certificate

Divorce Decree Absolute(s)

## Payment and Parental Consent (if applicant is under 16)

### POSTAL ORDERS payable to CitizenCard

**DO NOT SEND CASH OR CHEQUE**

Cardholder name as it appears on card

|

Card Expiry Date |

Amount (£) |

Card Number |

### STANDARD APPLICATION:

I enclose standard payment of **£14**

21 days processing after receipt of application, subject to verification.

### URGENT APPLICATION:

I enclose urgent payment of **£29**

1-2 working days processing after receipt of application, subject to verification.

Cardholder Signature:

Parent/Guardian Signature:

Name |

Mother

Father

Guardian

## REMEMBER THE FRAUD ACT 2006: "Providing false information is a criminal offence"

### Replacement Criteria:

You can apply for a replacement card if:

- You have been issued with a CitizenCard or Yoti CitizenCard previously
- Your previous card was issued **after October 2009** (we do not hold records before that date)
- You have lost your card or it was stolen
- Your card is too damaged to continue using
- Your appearance has changed since your previous card was issued
- You have legally changed your name since your previous card was issued
- Your age no longer reflects the age band on your card
- The design of your card is outdated
- Your card has expired

### If you have legally changed name:

If you have legally changed your name since your previous card was issued, you will have to provide a photocopy of one of the following documents:

- Change of Name Deed(s) (Deed Poll)
- Marriage Certificate(s)
- Court Order(s)
- Gender Recognition Certificate
- Divorce Decree Absolute

#### Please note:

- If you have changed your name more than once since your last card was issued, you will need to provide photocopies of each name change document.
- If your change of name document contains more than one page, please make sure to include photocopies of every page.

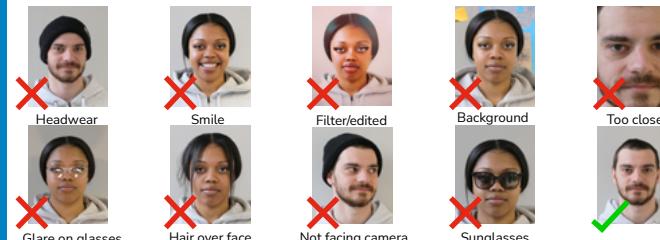
### Payment, Parental Consent & Photo Guidelines

- **Standard applications** cost £14.00 - 21 days processing (subject to verification checks) - card sent by Royal Mail 2nd Class post.
- **Urgent applications** cost £29.00 - 1-2 working days processing (subject to verification checks) - card sent by Royal Mail 1st Class post.
- Payment can be made by card or by enclosing a Postal Order made out to 'CitizenCard'. **Please DO NOT enclose cash or cheques.**
- We recommend you send your application via **recorded delivery**.
- **Please Note: Payment is made for our Application Processing and Validation Service.** If you complete the Application process successfully we will issue you with a CitizenCard, subject to conditions of use, which remains at all times Our legal property. If an application fails, payments will not be refunded.
- If the applicant is under 16, a parent/guardian must consent to the application and fill out the Consent area at the bottom of the form overleaf.
- If you have not been issued with a CitizenCard previously or your last card was issued before Oct 2009, you will be contacted and may be asked to make a small further payment to continue with your application.
- If your application is successful and you are issued a card, you will have access to **SimpleSavings**, our online discount platform, where you can save money on everyday essentials with your favourite big brands.

Visit [citizencard.com/discounts](http://citizencard.com/discounts) to find out more.

For more information/help please visit [citizencard.com](http://citizencard.com)

Photo Guidelines: for full photo guidelines visit [citizencard.com/photo-guidance](http://citizencard.com/photo-guidance)



Post your completed application by recorded delivery to:

CitizenCard Ltd.  
7 Prescott Place  
LONDON  
SW4 6BS

The CitizenCard Scheme is operated by CitizenCard Ltd a non profit company limited by guarantee in England & Wales N° 366-99-49 Registered Address: 7 Prescott Place London SW4 6BS

# CITIZENCARD

## REPLACEMENT APPLICATION FORM



Get access to great deals & discounts on big brands with: **Simple Savings**