Applicant Declaration (please use CAPITAL LETTERS; all sections must be completed in full)
Title   Given Names   Date of Birth   House No.   House Name   House No.   House No.   ATTACH   Home Tel.   Home Tel.   House Name   House No.   House No.   House No.   House No.   House No.   House No.   House Name   House No.   House No.   House No.   House No.   House No.   House Name   House No.   House Name   House No.   House No.   House No.   House No.   House No.   House Name   House No.   House Name   House No.   House No.   House Name   House No.   House No.   House Name   House No.   House No
E-mail address
than myself.  (If the photo from your previous card is over 3 years old) I enclose 1 recent, colour photo of myself (45x35mm).  I consent to be contacted about replacement cards, service updates, market research, discount offers and other initiatives via:  Post  SMS  Email Preferences:  Service updates & feedback requests  Discount offers
Type of Card
Card Type: CitizenCard Yoti CitizenCard 13-15 16-17 18+  Age Band: Under 13 Under 14 Under 13 Under 13 Under 13 Under 14 Under 13 Under 14 Under 13 Under 15 Under 15 Under 15 Under 16 Under 16 Under 16 Under 17 Under 18
Previous Name (only complete if you have legally changed your name since your previous card)
This is the name as it appears on your previous card  Title Given Names Given
Payment and Parental Consent (if applicant is under 16)
POSTAL ORDERS payable to CitizenCard DO NOT SEND CASH OR CHEQUE Cardholder name as it appears on card  Card Expiry Date  Card Number  Card Number  STANDARD APPLICATION: I enclose standard payment of £14 21 days processing after receipt of application, subject to verification.  URGENT APPLICATION: I enclose urgent payment of £29 1-2 working days processing after receipt of application, subject to verification.  Card Number  Card Number
REQUIRED IF APPLICANT IS UNDER 16: I consent to this application for a CitizenCard.  Name

#### REMEMBER THE FRAUD ACT 2006:

"Providing false information is a criminal offence"

# Replacement Criteria:

## You can apply for a replacement card if:

- You have been issued with a CitizenCard or Yoti CitizenCard previously
- Your previous card was issued after October 2009 (we do not hold records before that date)
- You have lost your card or it was stolen
- Your card is too damaged to continue using
- Your appearance has changed since your previous card was issued
- You have legally changed your name since your previous card was issued
- Your age no longer reflects the age band on your card
- The design of your card is outdated
- Your card has expired

# If you have legally changed name:

If you have legally changed your name since your previous card was issued, you will have to provide a photocopy of one of the following documents:

- Change of Name Deed(s) (Deed Poll)
- Marriage Certificate(s)
- Court Order(s)
- Gender Recognition Certificate

#### Please note:

- If you have changed your name more than once since your last card was issued, you will need to provide photocopies of each name change document.
- If your change of name document contains more than one page, please make sure to include photocopies of every page.

#### Payment, Parental Consent & Photo Guidelines

- Standard applications cost £14.00 21 days processing (subject to verification checks) card sent by Royal Mail 2nd Class post.
- **Urgent applications** cost £29.00 1-2 working days processing (subject to verification checks) card sent by Royal Mail 1st Class post.
- Payment can be made by card or by enclosing a Postal Order made out to 'CitizenCard'. **Please DO NOT enclose cash or cheques.**
- We recommend you send your application via recorded delivery.
- Please Note: Payment is made for our Application Processing and Validation Service. If you complete the Application process successfully we will issue you with a CitizenCard, subject to conditions of use, which remains at all times Our legal property. If an application fails, payments will not be refunded.
- If the applicant is under 16, a parent/guardian must consent to the application and fill out the Consent area at the bottom of the form overleaf.
- If you have not been issued with a CitizenCard previously or your last card was issued before Oct 2009, you will be contacted and may be asked to make a small further payment to continue with your application.
- If your application is successful and you are issued a card, you will have access to Simple**Savings**, our online discount platform, where you can save money on everyday essentials with your favourite big brands.

Visit citizencard.com/discounts to find out more.

### For more information/help please visit citizencard.com

Photo Guidelines: for full photo guidelines visit citizencard.com/photo-guidance















on glasses Hair over face Not facing o

Post your completed application by recorded delivery to: CitizenCard Ltd.

7 Prescott Place LONDON SW4 6BS

The CitizenCard Scheme is operated by CitizenCard Ltd a non profit company limited by guarantee in England & Wales N° 366-99-49 Registered Address: 7 Prescott Place London SW4 6BS





# CITIZENCARD

## REPLACEMENT APPLICATION FORM



Get access to great Simple deals & discounts on big brands with: Savings